



Distributors of Agricultural Sprayers
And Protective Gear

NOVEMBER 2, 2022

SYNGENTA POLLEN

P.O BOX 1037-00232

RUIRU.

Dear Sir/Madam

REF: PERFORMANCE EVALUATION 2022

Greetings, we are thankful for the feedback on our performance as your supplier. It is our company's policy to cherish our strengths as we focus to improve on our weaknesses.

As such, any complaint received from our customers is taken positively hence we encourage you to bring to our attention the areas we need to improve on, for a stronger business relation. We endeavor to provide quality products and services to you and remain professional as always.

A year ago we introduced an engineering department to specifically customize our products in accordance to the specific needs of our customers. We allocated a budget of 1.5% of our average annual turnover towards this project. So far we have done trials for companies such as Syngenta Kenya cuttings, Muthaiga golf club, Tambuzi Ltd, Sandpro Growers, Cinch Markets, Eboss Farm, Olangai Farm, and Greenlife Africa among others.

We are not devoid of shortcomings but our spirit and resolve to serve you is well guaranteed. We are looking forward to a stronger business relationship with you and your continued support in business. Thank you for walking the journey with us for the past 10 years.

Kind Regards,

Paul Mwangi,
Technical Manager,
Pan Agric Kenya.

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